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December 20, 2007

E. F. Rigby, Arborist  
Rigby's Expert Tree Care  
Roswell, GA

Dear Ed,

I just want you to know how much I appreciate the work you and your company did on the two giant, historic oak trees at my office. Those trees are quite special and you took special care to see that they were trimmed in such fashion that they should be around for many generations.

The trees had needed trimming for a couple of years. Several companies had offered to do the work and at a slightly lower price but I waited until I could have the work done by the best. These trees are worth much more than the couple of hundred dollars I would have saved with someone else. That is why I waited so that I could have you do the work on these historic trees.

Thanks for the great job!

Sincerely,

A handwritten signature in black ink that reads "S. Ralston". The signature is written in a cursive style with a long, sweeping underline.

Scott Ralston