

1895 Ridgefield Drive  
Roswell GA 30075

June 2, 2008

Mr. Andy Pitner  
City of Roswell  
38 Hill Street  
Roswell GA 30075

**RE: Rigby's Expert Tree Care at 1895 Ridgefield Drive, Roswell GA 30075**

Dear Mr. Pitner,

For three (3) days last week, Ed Rigby and crew worked on my property thinning and pruning 100 foot-plus trees and removing underbrush. Six (6) dump truck loads of chips represent the material removed. The result is that only by fresh cuts on the trees can you tell that any work was done, so discretionary was the choice of removal. It is definitely not "scorched earth" nor "drop the guillotine blade."

I was impressed by the work ethic of the crew: men on the ground truded and dragged continuously, no conversation except at scheduled down times; the chipper was run only 15-20 minutes at a time and shut off between loads; the man in the tree wore heavy-soled boots for pruning, spikes only on trees removed; and, Mr. Rigby was on site all three days.

I found the job to be worked with respect to my requests, efficiently and cleanly.

I was told that the City visited the site and/or received a complaint. This disturbs me because I, too, was on site most of the three days, and was not contacted directly. I would like an explanation of the inquiry or reason for the visit by the City.

Respectfully,

Ruth B. Daley  
770-992-3041

cc: Ed Rigby