

**November 11, 2006**

**To: Rigby's Expert Tree Service  
Mr. E.F. Rigby**

**From: Bill and Anita Himburg**

**Dear Mr. Rigby:**

**We want to take this opportunity to thank you for the outstanding job your crew and yourself did removing three "huge" trees in our backyard. We knew this was a very dangerous job but your tree industry experience made it look easy.**

**Our testimonial:**

**When seeking quotes, nine to be exact, companies suggested many different approaches, from dumping the limbs in the wooded area beside us to ripping up our yard to bring in huge and unnecessary equipment. Then, when it came time for the quote they'd get out their shiny laptops, clip boards, and conversion charts(?), etc., Mr. Rigby simply said, "you've got my crew here for the day (8 AM- 6 PM) at this flat rate, we will complete your job and also trim the pines in the surrounding area". Mr. Rigby and his outstanding crew not only completed the above but also constructed four beautiful huge benches from the ole' Hickory's trunk for our fire pit area.**

**Mr. Rigby, your crew did an outstanding job with clean up and the wood benches have been a huge hit. An absolute 5 STAR rating for you and your crew.**

**Sincerely,**

**Bill and Anita Himburg  
Roswell, GA**